



Customer Notice

Please be informed that **SAP** applications will not be operational to allow for the undertaking of the end-year closure activities.

START: Sunday 30th June 2024 @ 2000 Hours

END: Monday 1st July 2024 @ 0200 Hours

Business transactions in KWATOS system will not be affected by this downtime **except** the interface with SAP and therefore billing will not take place during the downtime window.

Customers will however be able to Gate-In and Gate-Out cargo already paid for before the downtime.

You are all encouraged to complete all your transactions before the downtime commences, in order to avoid any inconveniences.

For any enquiries please contact:

helpdesk@kpa.co.ke, itservicedesk@kpa.co.ke or call Helpdesk, +254 41 2113046, 2113042, 2116200.

MANAGER ICT, INNOVATION & BPR